

How to Change Multi-Factor Authentication (OTP) Preferences (Desktop)

 Per login: During the login process, you can click on Choose a different verification code delivery option.

Submit Verification Code				
Enter the verification code sent to you. 🚯				
XXXXXX				
Didn't receive verification code? Choose a different verification code delivery option.				
Remember Device/Browser 🚯				
Submit				

This will then display all contact methods that can be used for that specific login event. ٠





Pioneer Federal credit UNION **myPioneer How-To**



For all future logins: Access the Additional Services tab and click on User ID and Password

Dashboard	Additional Services		
\$ Accounts	Accounts and Memberships Manage your accounts and memberships	Alert Settings Manage your alert preferences	Add Pioneer Account Add an existing Pioneer account
Move Money	S Apply for a loan Get an auto loan, credit card, or personal loan	Ask Pioneer Frequently asked questions	Check Stop Payment Stop checks from processing
Cards	Documents View and download eDocuments	FICO [®] Credit Score Check your credit score	Mortgage Make payments and view history
Additional Services	\$+ New Account Open a new account	O Personal Information Manage your devices and contact details	Reorder Checks Reorder checks for checking account
Activity Since Last Login	Request Check Copies Request a copy of one or more checks	Travel Notice Notify us when you travel	User ID and Password Update user ID, password and authentication

Click on the Multi-Factor Authentication Tab



Then, locate your preferred contact method in the list and click the bubble next to the option that you prefer to have the Verification Code sent to. It will save once you exit.



