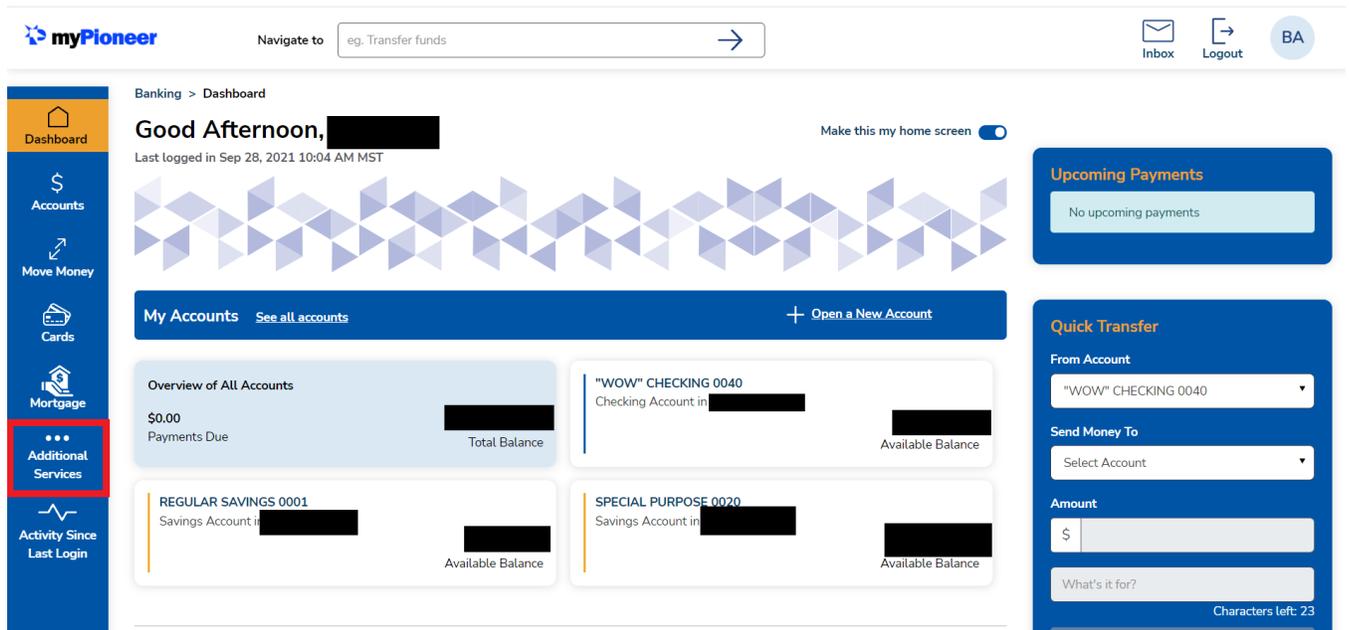


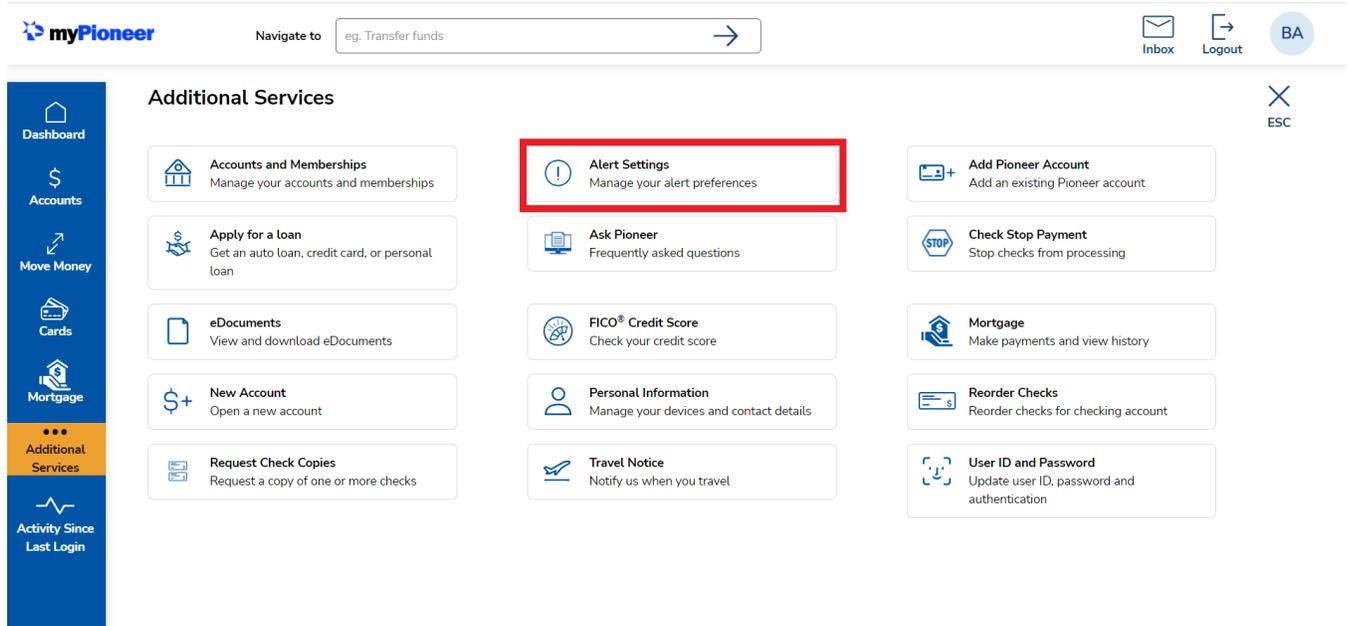
How to Disable Alerts from myPioneer in Desktop

Click on Additional Services on the left hand side of the screen.



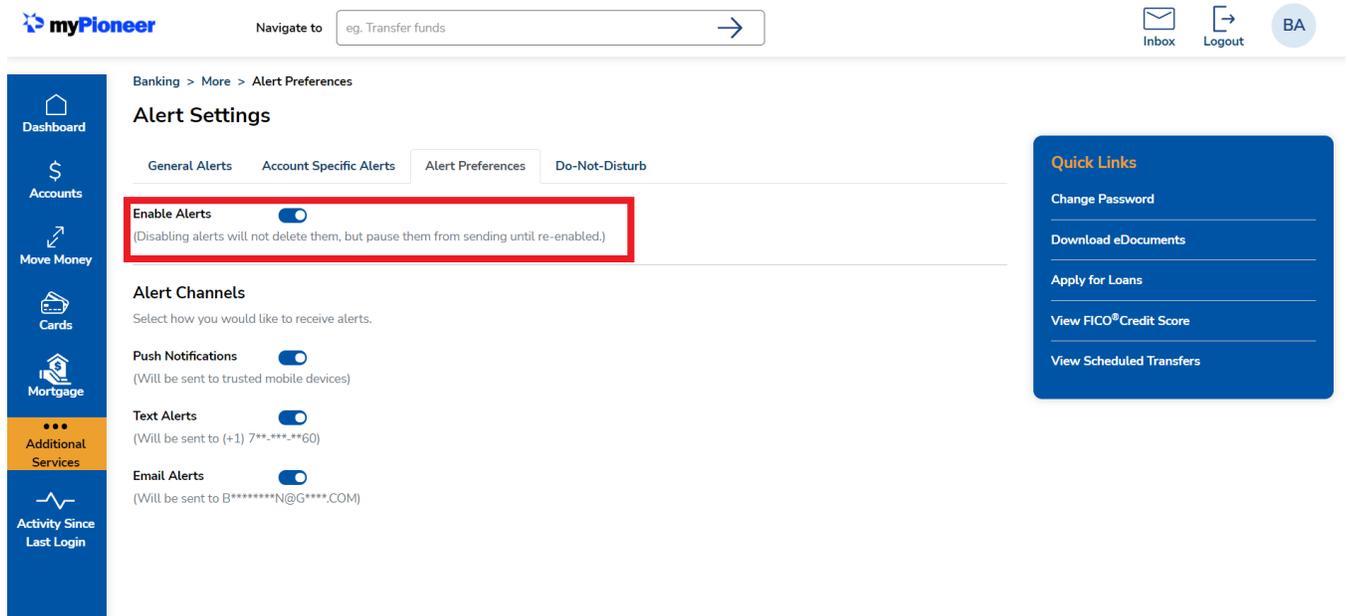
The screenshot shows the myPioneer desktop dashboard. At the top, there is a search bar with the text "Navigate to eg. Transfer funds" and a search icon. To the right of the search bar are icons for "Inbox", "Logout", and a user profile icon labeled "BA". Below the search bar, the dashboard header includes "Banking > Dashboard", a greeting "Good Afternoon, [redacted]", and a "Last logged in Sep 28, 2021 10:04 AM MST" timestamp. A "Make this my home screen" toggle is also present. The main content area is divided into several sections: "My Accounts" with a "See all accounts" link and an "Open a New Account" button; "Overview of All Accounts" showing a "\$0.00 Payments Due" and "Total Balance"; and individual account cards for "WOW" CHECKING 0040, REGULAR SAVINGS 0001, and SPECIAL PURPOSE 0020, each displaying the account name and available balance. On the right side, there are two panels: "Upcoming Payments" showing "No upcoming payments" and "Quick Transfer" with fields for "From Account" (set to "WOW" CHECKING 0040), "Send Money To" (with a "Select Account" dropdown), "Amount" (with a "\$" prefix and a text input), and a "What's it for?" field with a "Characters left: 23" indicator. On the left side, a vertical navigation menu includes "Dashboard", "Accounts", "Move Money", "Cards", "Mortgage", "Additional Services" (highlighted with a red box), and "Activity Since Last Login".

Then select Alert Settings.



The screenshot shows the myPioneer dashboard. At the top, there is a search bar with the text "Navigate to" and "eg. Transfer funds". On the right, there are icons for "Inbox", "Logout", and a user profile "BA". A vertical sidebar on the left contains navigation options: Dashboard, Accounts, Move Money, Cards, Mortgage, Additional Services (highlighted in orange), and Activity Since Last Login. The main content area is titled "Additional Services" and contains a grid of service tiles. The "Alert Settings" tile, which says "Manage your alert preferences", is highlighted with a red border. Other tiles include "Accounts and Memberships", "Apply for a loan", "eDocuments", "New Account", "Request Check Copies", "Ask Pioneer", "FICO® Credit Score", "Personal Information", "Travel Notice", "Add Pioneer Account", "Check Stop Payment", "Mortgage", "Reorder Checks", and "User ID and Password".

Then, under the Alert Preferences tab, you can disable and enable all alerts, and disable where alerts are sent to for your preference.



The screenshot shows the "Alert Settings" page in the myPioneer interface. The breadcrumb trail at the top reads "Banking > More > Alert Preferences". Below the title "Alert Settings", there are four tabs: "General Alerts", "Account Specific Alerts", "Alert Preferences" (which is selected), and "Do-Not-Disturb". The "Enable Alerts" toggle switch is turned on and is highlighted with a red box. Below this, the "Alert Channels" section is visible, with instructions to "Select how you would like to receive alerts." It includes three options: "Push Notifications" (turned on), "Text Alerts" (turned on), and "Email Alerts" (turned on). On the right side of the page, there is a "Quick Links" sidebar with buttons for "Change Password", "Download eDocuments", "Apply for Loans", "View FICO® Credit Score", and "View Scheduled Transfers".