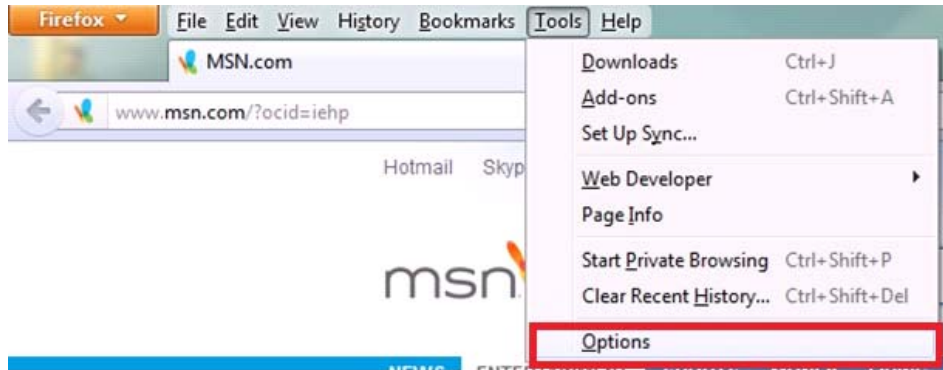
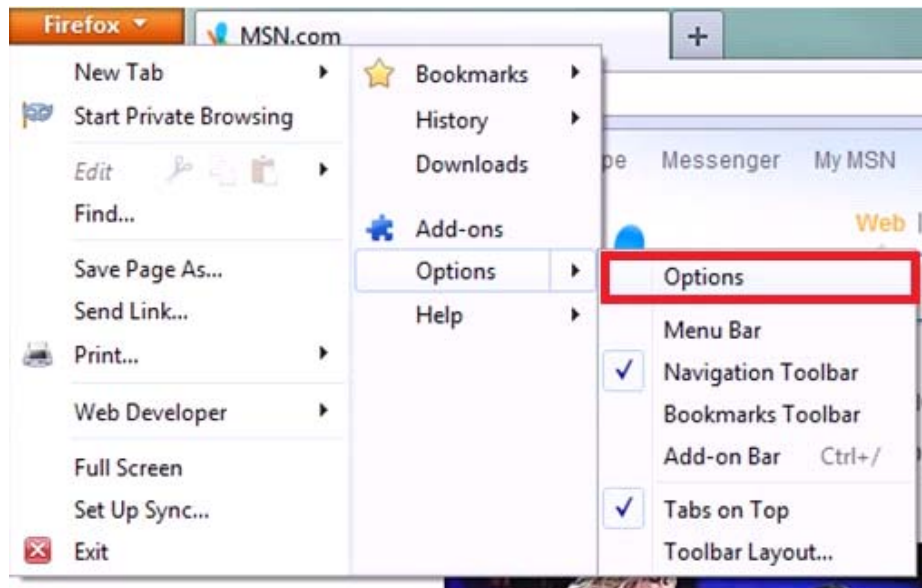


Mozilla Firefox (10 and above) Browser Settings for a Mac

1. Have subscriber click on “Tools” and go to “Preferences.”



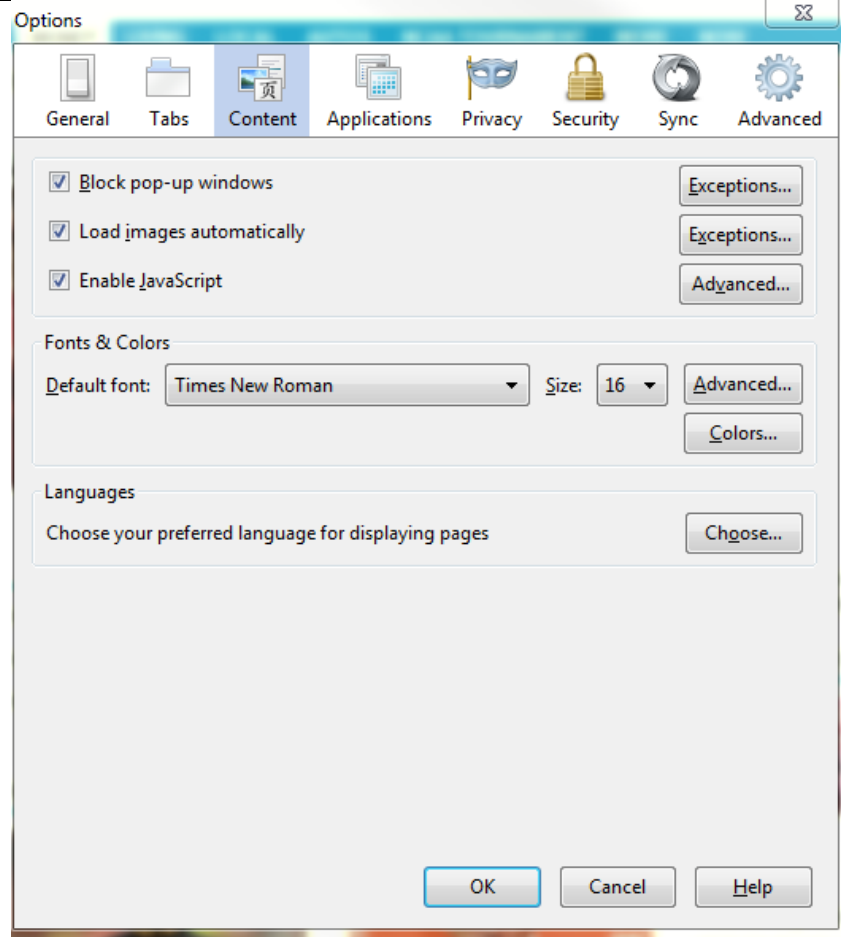
Or you may select on the Firefox drop down menu and click on “Preferences” to open another menu. Then you may select “Options” again.



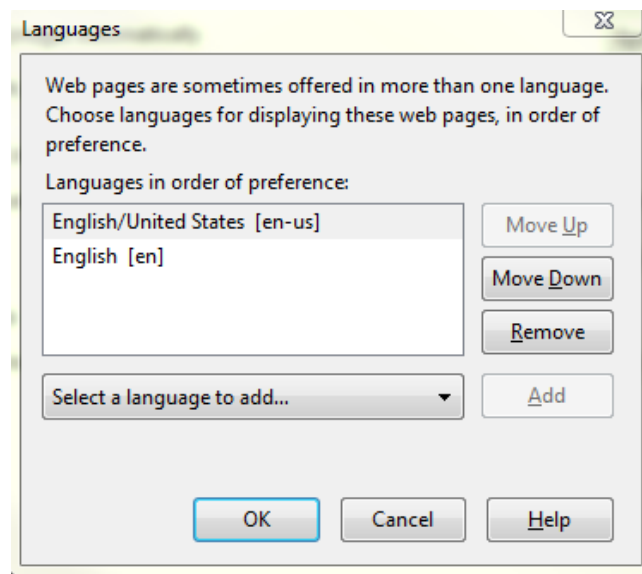
2. Under the “Content” icon, you will **check mark** “Block pop up windows”, “Load images automatically” and “Enable JavaScript”.

3. Click the “Exceptions” button to the right of the “Block pop up windows” option and enter the billpay site, <https://www.billpaysite.com> and click the “allow” button.

Mozilla Firefox (10 and above) Browser Settings for a Mac



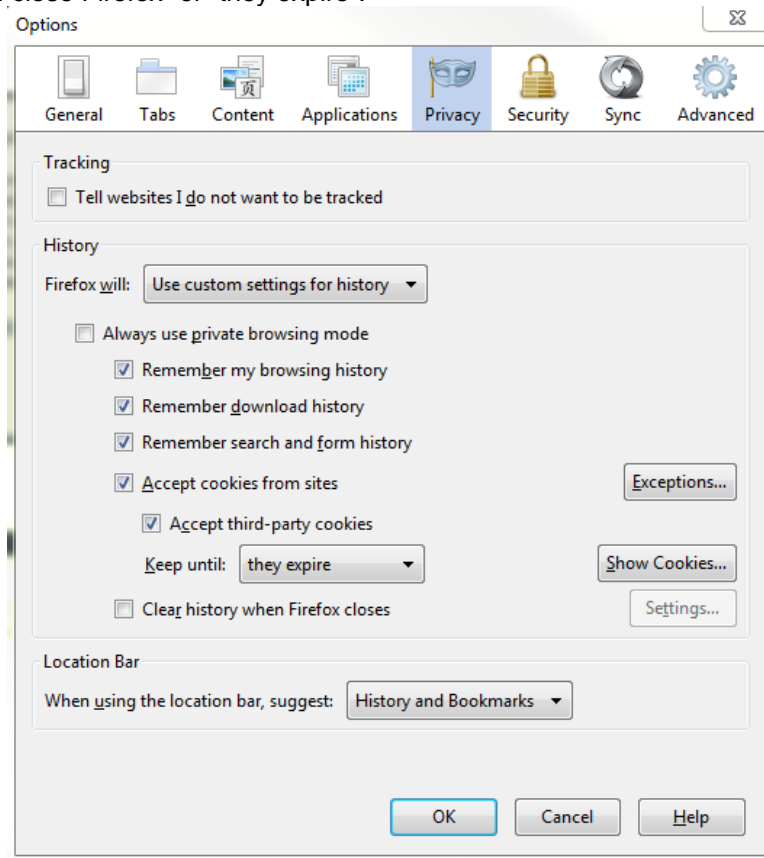
4. While still under the content tab, at the bottom will a section called language, click on “Choose” and double check to ensure that “English/United States” is the first language listed.



Mozilla Firefox (10 and above) Browser Settings for a Mac

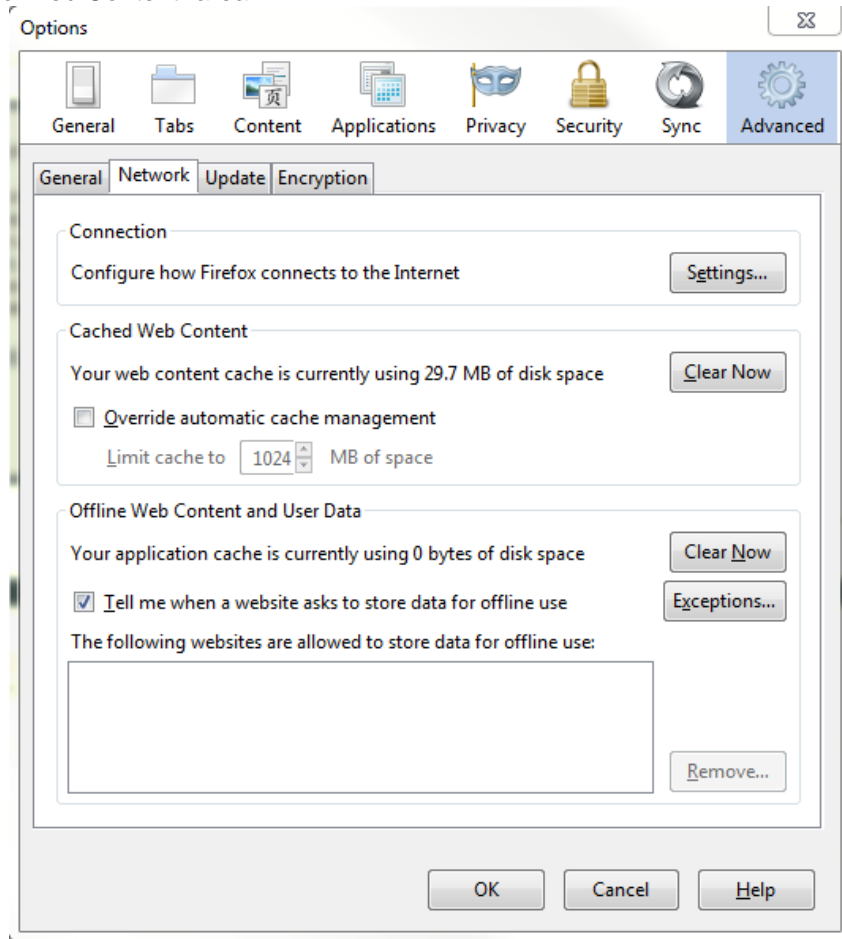
5. Next select the Privacy Icon. The setting within 'History' should read Firefox will: **Use custom settings for history** for history.

6. Check mark the "Accept cookies from sites" and "Accept third-party cookies" option. They may select the option to keep until "I close Firefox" or "they expire".



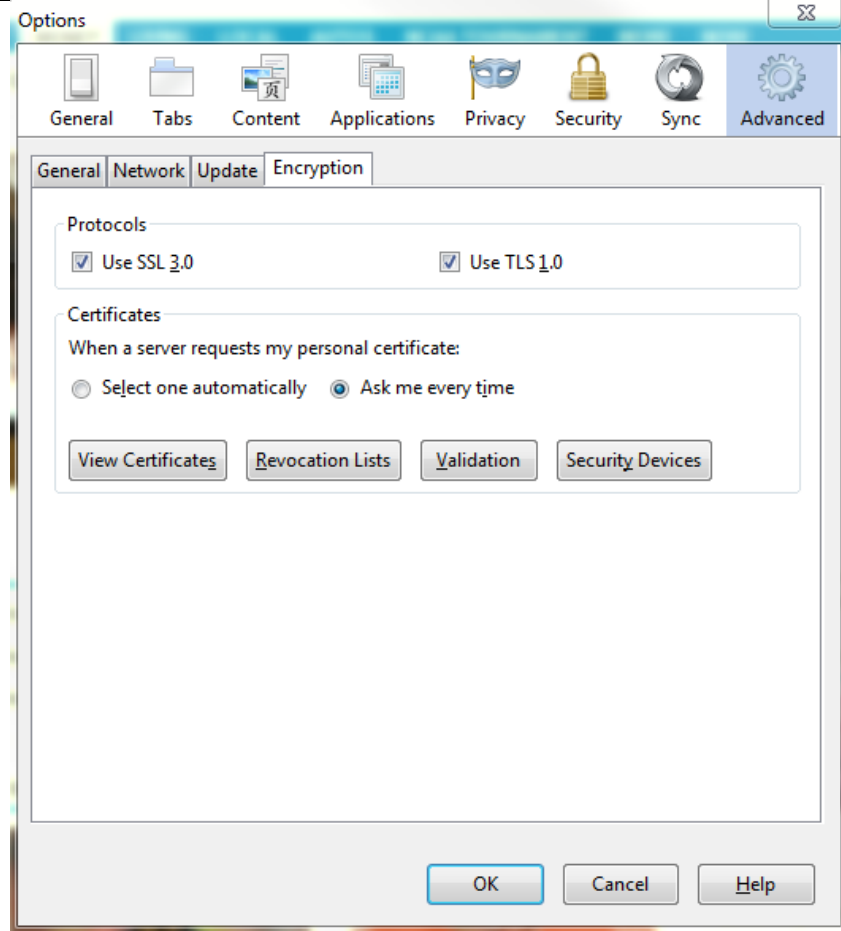
Mozilla Firefox (10 and above) Browser Settings for a Mac

7. Click on the “Advanced” icon, then “Network” tab. To empty the cache, Click on the “Clear Now” button under the “Cached Web Content” area.



8. Still under the “Advanced” Icon, click on the “Encryption” tab. Ensure that “SSL 3.0” and “TLS 1.0” are both checked.

Mozilla Firefox (10 and above) Browser Settings for a Mac



9. Click "OK" and refresh browser.